

# Expanded Access: The Library as Conduit for Collaboration



Matt Lechner, Mary Mara, and Tammy Salman



# Quick Facts

- Private non-profit serving adults and international students
- 33 sites in 11 countries
- Leadership, Business, Technology, Education, Counseling
- Centralized curriculum development



# From this...

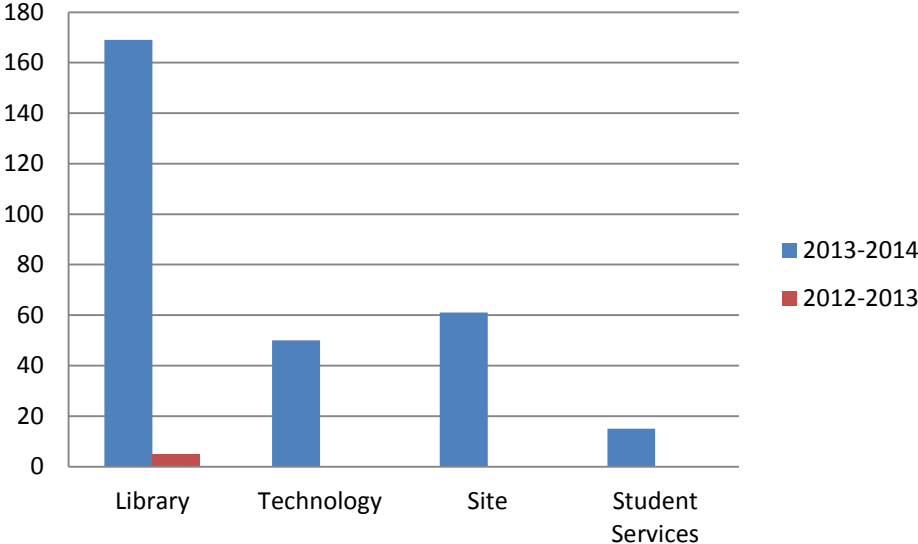


# To this...



# Front Desk Usage

## Questions per Week



# Expanded Access: Digital Shift

- Move prompted collection changes
  - Weeded 75% of physical collection
  - Nearly 100% digital
  - Physical items are very targeted



# Expanded Collaborations: Faculty

- Proximity to faculty
  - More chance encounters
  - Stronger curriculum collaborations
- E-learning
- University assessment



# Expanded Outreach: Student Support

- Positioned to identify unique student needs
  - International Student Office
  - Acquisition of English Language Program
  - Changes to advisor leadership and staff





# Expanded Role: Site Support

As the new central hub of our university, we assumed responsibility for:

- Event support (with Marketing/PR)
- Classroom technical issues
- Computer lab support (with I.T.)



# Expanded Mission: Academic Tech

Interacting more closely with students and faculty gave us the opportunity to promote and support use of technology to enhance learning:

- Video recording & editing
- How to incorporate multimedia into courses
- Connecting students across geographical distance



# Successes

- Dramatic increase in use of both library space and staff expertise
- Developing trust with other departments so that we can pass students off to others with confidence



# Challenges

- Co-location with e-Learning department was not enough for true collaboration
- Blurry lines between departments can be confusing for students/faculty
- Perception and staff funding

